

Hedon Group Practice Patient Survey 2012/2013

72% of respondents travel to the surgery by Motor Vehicle

- **6% Always park at the practice**
- **42% Can sometimes park at the practice**
- **12% Can never park at the practice**
- **16% Park elsewhere**

If parking is a major obstacle, have you any ideas on how to help alleviate the problem? Comments made:-

Although I walk to HGP for my own purposes, I use my car if my husband has to attend. We always manage to park because he has a Disabled Badge otherwise we would find it more difficult.

Always have to arrive very early for appointments and sit and wait for a parking space to become available.

Always leave time to get parked

As I am registered disabled and have the use of blue badge parking I am not able to offer anything other than that I have observed that parking is difficult sometimes for other motorists and unless the current car park is increased in size this will probably remain the case!

As soon as Hedon Hire move to their new base, take over their area & turn it into dedicated appointment parking bays.

Can't see any answer to the problem as there is insufficient space near the surgery to develop a car park etc.

Difficult, don't see how you can magic space. Unfortunately.

Do not expect to park in front of the surgery. Leave enough time to park in a reasonably near space and meet your appointment time. If patients have a mobility problem having someone drive them to, and collect them from, the surgery door should be possible.

Easier to find a space elsewhere rather than near the practice.

Encourage staff who live locally to walk rather than take up space in their cars which is needed by disabled or poorly people.

Extend onto the grass areas. You don't need to take it all to be able to double the parking spaces. If you took just 1 car length from the green area in front of the hedon practice you would double the parking and enable better access down the road. Even consider charging to recoup any outlay.

Generally parking anywhere in Hedon is a problem. 1 new car park central to town would be ideal if the space could be found, even to the extent of using the green space at Market Hill

Have a car park area - larger area, easy access

Have spaces allocated to doctors surgery

I don't know anything about who owns land etc, but the car park near to church view surgery, could it be made bigger or is that not possible? Its just so horrendous trying to park up for your appt, other than that I can't think of anywhere other than the Main Street or side streets.

If booking Hedon, just advise patients that they may have a short walk - so they can maybe get a lift

If can't get in car park have had parked on road not far away.

If possible make a surgery car park and monitor it

It isn't a problem for me but it might be that you should consider having disabled only bays adjacent to the surgery (you may already have these). Parking in Hedon is always a bit hit and miss.

limit parking to 1 hour max to discourage shoppers & householders parking for longer periods.

Little to alleviate the problem in the Location it is

Maybe turn some of the green into a car park

More disabled spaces near to practice.

More Parking Space?! Remove grassy areas?

Move?

No

No sorry wish I had

No, as Hedon is a small town

No, not wanting to spoil the Market Hill area

not much that can be done really with the space Hedon council has to offer

Not really a problem - only at school dropping time

Not so much that directly but the lack of spaces compounds the practice of parking across the doorway putting emergency cases at risk.

Ok in Keyingham, terrible in Hedon

Only one which I do not think would be acceptable or liked Turn the green into a short term car park, max 1 hour, this should cover most patients's visiting the practice

Own car park with a barrier. A code is needed from the reception to get out.

Parking is not a major problem for myself how ever for the more severe disabled and frail elderly I can imagine this being a very serious problem at the Hedon Surgery unless the front was designated as a drop off point only.

Parking is quite a big problem, especially with 2 practices & not many parking spaces. You need a proper car park outside the doctors between both practices.

Parking when I have to go to Hedon is almost always difficult. 2 Drs. and a busy town centre and it's not so surprising I suppose but you often have to drive around two or three times and just wait to get lucky.

possibly supply parking for patients only?

Provide a car park

Provide more parking - utilise the green area

Redevelopment of area outside Hedon Group Practice - subject to planning

Reserve places on the road around the Green and then stagger the available places according to Car Reg Alphabet. e.g. YY51 KCN = N (+ O + P + Q) = Weds. Advise

patients accordingly. Provide reserve for emergency parking.

restrict time you can park as a lot of people park all day

Sorry I have answer to this problem

Stop all other parking except for people living in the area and surgery's.

The parking problem is terrible in Hedon. One solution is to stop people parking all day, especially in the 3 hour car parks. Also the Taxi's take up 4 or 5 spaces sometimes in the centre and can be very rude when questioned.

There is a lot of competition for parking spaces, especially at certain peak times. Even getting there early can cause stress when one is stuck in the car as one's appointment time approaches. Has there been any discussion with the Town Council to look at ways to alleviate this. Allocated disabled spaces directly outside the surgery would be a help.

To get rid of the grass outside and block pave with pay and display

To have a parking area for the practice for pts only if possible

Turn the lawned area in front of surgery into a car park

Unsure

use some of the grassed area

We go by foot because parking is a problem

We usually pick up medication at the Hedon site, and always travel in pairs to ensure that one of us can collect whilst the other remains at the wheel of the car. Have no suggestions re alleviating this problem, unless 2 parking spots could be reserved for collecting and ordering only, allowing time for queuing also, though we are mostly dealt with very promptly.

Wednesday is always a problem, not just for access to the practices but for emergency services/buses/delivery vehicles etc,-end the market facility in its present location, move it to far bank area opposite the police station. Then utilize the old market hill area as parking strictly for the practices during surgery times, display the appointment ticket in the vehicle windscreen,[cross out any sensitive information first] or a clock system utilized in other areas for parking.

What about using the grass area in front of the practice, never seen anyone using it.

Whilst I am able to walk to the surgery I will continue to do so because I believe it to be less hassle than trying to find a nearby parking space. Worrying about parking could affect say blood pressure checks etc

Y have spoken to our MP Graham Stuart, attended council meetings
